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## FULL LISTING OF PUBLISHED RESEARCH REPORTS

### ***Affinity and Partnership Marketing Research - UK***

|   | <b>Date of publication</b> | <b>Price</b> |
|---|----------------------------|--------------|
| Affinity and Partnership Marketing in UK Accident and Health Insurance                            | Apr-10                     | £1,195.00    |
| Affinity and Partnership Marketing in UK Commercial Non-Life Insurance                            | Mar-10                     | £1,495.00    |
| Affinity and Partnership Marketing in UK Household and Home Emergency Insurance                   | Apr-10                     | £1,195.00    |
| Affinity and Partnership Marketing in UK Life Insurance, Retirement Products and Financial Advice | Apr-10                     | £1,195.00    |
| Affinity and Partnership Marketing in UK Mortgages and Savings Accounts                           | Apr-10                     | £1,195.00    |
| Affinity and Partnership Marketing in UK Motor and Breakdown Recovery Insurance                   | Apr-10                     | £1,195.00    |
| Affinity and Partnership Marketing in UK Payment Cards and Consumer Finance                       | Apr-10                     | £1,195.00    |
| Affinity and Partnership Marketing in UK Pet Insurance  | Apr-10                     | £595.00      |
| Affinity and Partnership Marketing in UK Travel Insurance   | Apr-10                     | £595.00      |

### ***Consumer Financial Services Research - UK***

|  |        |           |
|--|--------|-----------|
| Affinity Metrics: Consumer Usage of Affinity Distribution Channels in UK Financial and Other Services  | Feb-08 | £1,495.00 |
| Assistance Metrics: Consumer Attitudes to and Use of Assistance with Everyday Problems in the UK       | Nov-09 | £1,795.00 |
| Brand Metrics: Consumer Awareness of and Attitudes towards Brands in UK Financial Services             | Apr-08 | £1,495.00 |
| Investor Metrics: Retail Customer and Private Client Trends in UK Security-Based Investments           | Jan-08 | £1,495.00 |
| Net Metrics: Consumer Usage of Online Aggregators, Brokers and Other Intermediaries in UK Banking      | Mar-08 | £1,495.00 |
| Net Metrics: Consumer Usage of Online Aggregators, Brokers and Other Intermediaries in UK Insurance    | Mar-08 | £1,495.00 |
| Partner Metrics: Consumer Attitudes towards Alternative Distribution Partners in UK Financial Services | Jun-10 | £1,995.00 |
| Risk Metrics: Consumer Concern for and Acquisition of Insurance for Everyday Risks in the UK           | Jan-12 | £1,995.00 |
| Savings Metrics: Consumer Attitudes towards and Behaviour in the UK Savings Market                     | Sep-07 | £1,495.00 |
| Student Metrics: Banking and Insurance for Students in the UK  | Oct-07 | £1,495.00 |
| Channel Metrics: Consumer Distribution Trends in UK Financial Services - Overview Report               | Feb-10 | £3,495.00 |
| Channel Metrics: UK Annual Travel Insurance - Consumer Distribution Trends                             | Feb-10 | £395.00   |
| Channel Metrics: UK Breakdown Recovery Insurance - Consumer Distribution Trends                        | Feb-10 | £395.00   |
| Channel Metrics: UK Car Finance Contracts - Consumer Distribution Trends                               | Feb-10 | £395.00   |
| Channel Metrics: UK Cash ISAs - Consumer Distribution Trends   | Feb-10 | £395.00   |
| Channel Metrics: UK Child Trust Funds - Consumer Distribution Trends                                   | Feb-10 | £395.00   |
| Channel Metrics: UK Credit Cards - Consumer Distribution Trends  | Feb-10 | £395.00   |
| Channel Metrics: UK Critical Illness Insurance - Consumer Distribution Trends                          | Feb-10 | £395.00   |
| Channel Metrics: UK Dental Insurance - Consumer Distribution Trends                                    | Feb-10 | £395.00   |
| Channel Metrics: UK Extended Warranties (for Cars) - Consumer Distribution Trends                      | Feb-10 | £395.00   |
| Channel Metrics: UK Extended Warranties (for Electronic Appliances) - Consumer Distribution Trends     | Feb-10 | £395.00   |
| Channel Metrics: UK Health / Hospital Cash Plans - Consumer Distribution Trends                        | Feb-10 | £395.00   |
| Channel Metrics: UK Home Emergency Insurance - Consumer Distribution Trends                            | Feb-10 | £395.00   |
| Channel Metrics: UK Household Insurance - Consumer Distribution Trends                                 | Feb-10 | £395.00   |
| Channel Metrics: UK Interest-Bearing Savings Deposits - Consumer Distribution Trends                   | Feb-10 | £395.00   |
| Channel Metrics: UK Life Insurance - Consumer Distribution Trends                                      | Feb-10 | £395.00   |
| Channel Metrics: UK Loan Payment Protection Insurance - Consumer Distribution Trends                   | Feb-10 | £395.00   |
| Channel Metrics: UK Mobile Telephone Insurance - Consumer Distribution Trends                          | Feb-10 | £395.00   |
| Channel Metrics: UK Mortgage Payment Protection Insurance - Consumer Distribution Trends               | Feb-10 | £395.00   |
| Channel Metrics: UK Mortgages - Consumer Distribution Trends   | Feb-10 | £395.00   |
| Channel Metrics: UK Motor Insurance - Consumer Distribution Trends                                     | Feb-10 | £395.00   |
| Channel Metrics: UK Personal / Stakeholder Pensions - Consumer Distribution Trends                     | Feb-10 | £395.00   |
| Channel Metrics: UK Personal Accident Insurance - Consumer Distribution Trends                         | Feb-10 | £395.00   |
| Channel Metrics: UK Personal Loans - Consumer Distribution Trends                                      | Feb-10 | £395.00   |
| Channel Metrics: UK Pet Insurance - Consumer Distribution Trends                                       | Feb-10 | £395.00   |
| Channel Metrics: UK Prepaid Cards - Consumer Distribution Trends                                       | Feb-10 | £395.00   |
| Channel Metrics: UK Private Medical Insurance - Consumer Distribution Trends                           | Feb-10 | £395.00   |
| Channel Metrics: UK Single Trip Travel Insurance - Consumer Distribution Trends                        | Feb-10 | £395.00   |
| Channel Metrics: UK Travel Money - Consumer Distribution Trends  | Feb-10 | £395.00   |

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## Full listing of published research reports (continued)

| <b>Small Business Financial Services Research - UK</b>  | <b>Date of publication</b> | <b>Price</b> |
|---|----------------------------|--------------|
| An Anatomy of Small Businesses in the UK: Figures and Forecasts to 2013   | Nov-09                     | £995.00      |
| Small Business Metrics: Banking for Small Businesses in the UK  | Sep-08                     | £2,495.00    |
| Small Business Metrics: Insurance for Small Businesses in the UK  | Sep-08                     | £2,495.00    |
| Small Business Segments: Marketing Business Insurance to Major Professions and Trades in the UK                       | Oct-09                     | £3,995.00    |
| <b>Legal Services Research - UK</b>   |                            |              |
| Affinity and Partnership Marketing in UK Legal Services   | Feb-08                     | £1,195.00    |
| Law Metrics: Consumer and Small Business Behaviour in the UK Legal Services Market                                    | Sep-06                     | £1,495.00    |
| <b>Affinity and Partnership Marketing Research - Germany *</b>  |                            |              |
| Affinity and Partnership Marketing in Accident and Health Insurance in Germany  | Jan-09                     | €1,495.00    |
| Affinity and Partnership Marketing in Household and Home Emergency Insurance in Germany                               | Jan-09                     | €1,495.00    |
| Affinity and Partnership Marketing in Life Insurance and Pensions in Germany  | Jan-09                     | €1,495.00    |
| Affinity and Partnership Marketing in Motor and Breakdown Recovery Insurance in Germany                               | Jan-09                     | €1,495.00    |
| Affinity and Partnership Marketing in Payment Cards and Consumer Finance in Germany                                   | Jan-09                     | €1,495.00    |
| Commercial Affinity Groups: Marketing Financial Services through Professional and Trade Associations in Germany       | Jan-09                     | €1,495.00    |
| <b>Consumer Financial Services Research - Germany *</b>   |                            |              |
| Affinity Metrics: Consumer Usage of Affinity Distribution Channels in Financial and Services in Germany               | Feb-09                     | €1,795.00    |
| Partner Metrics: Consumer Attitudes Towards and Willingness to Use Alt. Providers in Fin. Servs. in Germany           | Feb-09                     | €1,995.00    |
| Channel Metrics: Trends in Consumer Distribution Channel Usage in Fin. Servs. in Germany - Overview Report            | Jan-09                     | €3,595.00    |
| Channel Metrics: Breakdown Recovery Insurance in Germany - Trends in Consumer Distribution Channel Usage              | Jan-09                     | €475.00      |
| Channel Metrics: Car Finance and Leasing Contracts in Germany - Trends in Consumer Distribution Channel Usage         | Jan-09                     | €475.00      |
| Channel Metrics: Credit Cards in Germany - Trends in Consumer Distribution Channel Usage                              | Jan-09                     | €475.00      |
| Channel Metrics: Dental Insurance in Germany - Trends in Consumer Distribution Channel Usage                          | Jan-09                     | €475.00      |
| Channel Metrics: Extended Warranties (for Cars) in Germany - Trends in Consumer Distribution Channel Usage            | Jan-09                     | €475.00      |
| Channel Metrics: Funeral Expenses Insurance in Germany - Trends in Consumer Distribution Channel Usage                | Jan-09                     | €475.00      |
| Channel Metrics: Hospital Cash Insurance in Germany - Trends in Consumer Distribution Channel Usage                   | Jan-09                     | €475.00      |
| Channel Metrics: Household Insurance in Germany - Trends in Consumer Distribution Channel Usage                       | Jan-09                     | €475.00      |
| Channel Metrics: Investment Life Insurance in Germany - Trends in Consumer Distribution Channel Usage                 | Jan-09                     | €475.00      |
| Channel Metrics: Legal Expenses Insurance in Germany - Trends in Consumer Distribution Channel Usage                  | Jan-09                     | €475.00      |
| Channel Metrics: Long-Term Care Insurance in Germany - Trends in Consumer Distribution Channel Usage                  | Jan-09                     | €475.00      |
| Channel Metrics: Mortgages in Germany - Trends in Consumer Distribution Channel Usage                                 | Jan-09                     | €475.00      |
| Channel Metrics: Motor Insurance in Germany - Trends in Consumer Distribution Channel Usage                           | Jan-09                     | €475.00      |
| Channel Metrics: Payment Protection Insurance in Germany - Trends in Consumer Distribution Channel Usage              | Jan-09                     | €475.00      |
| Channel Metrics: Personal Accident Insurance in Germany - Trends in Consumer Distribution Channel Usage               | Jan-09                     | €475.00      |
| Channel Metrics: Personal Loans and Consumer Finance in Germany - Trends in Consumer Dist. Channel Usage              | Jan-09                     | €475.00      |
| Channel Metrics: Private Liability Insurance in Germany - Trends in Consumer Distribution Channel Usage               | Jan-09                     | €475.00      |
| Channel Metrics: Private Medical Insurance in Germany - Trends in Consumer Distribution Channel Usage                 | Jan-09                     | €475.00      |
| Channel Metrics: Private Pension Insurance in Germany - Trends in Consumer Distribution Channel Usage                 | Jan-09                     | €475.00      |
| Channel Metrics: Protection Life Insurance in Germany - Trends in Consumer Distribution Channel Usage                 | Jan-09                     | €475.00      |
| Channel Metrics: Savings Accounts in Germany - Trends in Consumer Distribution Channel Usage                          | Jan-09                     | €475.00      |
| Channel Metrics: Savings Bonds in Germany - Trends in Consumer Distribution Channel Usage                             | Jan-09                     | €475.00      |
| Channel Metrics: Supplementary Pension Insurance in Germany - Trends in Consumer Distribution Channel Usage           | Jan-09                     | €475.00      |
| Channel Metrics: Travel Insurance in Germany - Trends in Consumer Distribution Channel Usage                          | Jan-09                     | €475.00      |
| Channel Metrics: Work Incapacity Insurance in Germany - Trends in Consumer Distribution Channel Usage                 | Jan-09                     | €475.00      |
| <b>Small Business Financial Services Research - Germany *</b>   |                            |              |
| Small Business Metrics: Insurance for Small Businesses and Self-Employed Individuals in Germany                       | May-09                     | €2,995.00    |
| <b>International Affinity Marketing Research</b>  |                            |              |
| Global Automotive Clubs: Affinity Marketing Opportunities for Financial Services Institutions and Other Organizations | Sep-11                     | £1,995.00    |
| Global Coalition Loyalty Programs: Affinity Marketing Opportunities for Fin. Services Institutions and Other Orgs.    | Feb-11                     | £1,995.00    |
| <b>International Retailer Financial Services Research</b>   |                            |              |
| Global Retailer Cards: Co-Branded, Loyalty and Private Label Cards  | Jun-10                     | £3,995.00    |
| Global Retailer Insurance: Affinity Schemes in Supermarkets and Other Stores  | May-10                     | £2,495.00    |
| Retailer Cards in Europe: Co-Branded, Loyalty and Private Label Cards   | Jun-10                     | £1,995.00    |
| Retailer Financial Services in Asia Pacific and the Middle East   | Mar-10                     | £2,495.00    |
| Retailer Financial Services in Eastern and South-Eastern Europe   | Nov-09                     | £1,495.00    |
| Retailer Financial Services in North and Latin America  | Jun-10                     | £1,995.00    |
| Retailer Financial Services in Northern and Central Europe  | Nov-09                     | £1,495.00    |
| Retailer Financial Services in Southern and Western Europe  | Nov-09                     | £1,495.00    |

## Full listing of published research reports (continued)

| <b>International Automotive Financial Services Research</b>  | <b>Date of publication</b> | <b>Price</b> |
|--|----------------------------|--------------|
| Automotive Finance and Leasing for Consumers in Emerging Global Markets                                      | Dec-11                     | £1,995.00    |
| Automotive Finance and Leasing for Consumers in Europe   | Jan-11                     | £2,495.00    |
| Consumer Automotive Financial Services in Argentina  | Dec-11                     | £595.00      |
| Consumer Automotive Financial Services in Austria  | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Belgium  | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Brazil   | Dec-11                     | £595.00      |
| Consumer Automotive Financial Services in Bulgaria   | Dec-11                     | £595.00      |
| Consumer Automotive Financial Services in China  | Dec-11                     | £595.00      |
| Consumer Automotive Financial Services in Croatia  | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in the Czech Republic   | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Denmark  | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Eastern and South-Eastern Europe                                   | Jan-11                     | £2,495.00    |
| Consumer Automotive Financial Services in Emerging Global Markets  | Dec-11                     | £3,995.00    |
| Consumer Automotive Financial Services in Finland  | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in France   | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Germany  | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Greece   | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Hungary  | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in India  | Dec-11                     | £595.00      |
| Consumer Automotive Financial Services in Indonesia  | Dec-11                     | £595.00      |
| Consumer Automotive Financial Services in Ireland  | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Italy  | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Mexico   | Dec-11                     | £595.00      |
| Consumer Automotive Financial Services in the Netherlands  | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Northern and Central Europe  | Jan-11                     | £2,995.00    |
| Consumer Automotive Financial Services in Norway   | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Poland   | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Portugal   | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Romania  | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Russia   | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Slovenia   | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in South Africa   | Dec-11                     | £595.00      |
| Consumer Automotive Financial Services in Southern and Western Europe  | Jan-11                     | £2,995.00    |
| Consumer Automotive Financial Services in South Korea  | Dec-11                     | £595.00      |
| Consumer Automotive Financial Services in Spain  | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Sweden   | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Switzerland  | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Taiwan   | Dec-11                     | £595.00      |
| Consumer Automotive Financial Services in Thailand   | Dec-11                     | £595.00      |
| Consumer Automotive Financial Services in Turkey   | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in the UK   | Jan-11                     | £595.00      |
| Consumer Automotive Financial Services in Ukraine  | Jan-11                     | £595.00      |
| Extended Warranties for New and Used Cars in Emerging Global Markets   | Dec-11                     | £1,995.00    |
| Extended Warranties for New and Used Cars in Europe  | Jan-11                     | £2,495.00    |
| Manufacturer-Branded and Dealer-Intermediated Motor Insurance and Road Assistance in Emerging Global Markets | Dec-11                     | £1,995.00    |
| Manufacturer-Branded and Dealer-Intermediated Motor Insurance and Road Assistance in Europe                  | Jan-11                     | £2,495.00    |
| <b>International Bancassurance Research</b>  |                            |              |
| Bancassurance in Austria: Life, Non-Life and Creditor Insurance  | Nov-11                     | £795.00      |
| Bancassurance in Belgium: Life, Non-Life and Creditor Insurance  | Nov-11                     | £795.00      |
| Bancassurance in China: Life, Non-Life and Creditor Insurance  | Feb-12                     | £995.00      |
| Bancassurance in the Czech Republic: Life, Non-Life and Creditor Insurance                                   | Nov-11                     | £795.00      |
| Bancassurance in Denmark: Life, Non-Life and Creditor Insurance  | Nov-11                     | £795.00      |
| Bancassurance in Finland: Life, Non-Life and Creditor Insurance  | Nov-11                     | £795.00      |
| Bancassurance in France: Life, Non-Life and Creditor Insurance   | Nov-11                     | £795.00      |
| Bancassurance in Germany: Life, Non-Life and Creditor Insurance  | Nov-11                     | £795.00      |
| Bancassurance in Ireland: Life, Non-Life and Creditor Insurance  | Nov-11                     | £795.00      |
| Bancassurance in Italy: Life, Non-Life and Creditor Insurance  | Nov-11                     | £795.00      |
| Bancassurance in the Netherlands: Life, Non-Life and Creditor Insurance                                      | Nov-11                     | £795.00      |
| Bancassurance in Norway: Life, Non-Life and Creditor Insurance   | Nov-11                     | £795.00      |
| Bancassurance in Poland: Life, Non-Life and Creditor Insurance   | Nov-11                     | £795.00      |
| Bancassurance in Portugal: Life, Non-Life and Creditor Insurance   | Nov-11                     | £795.00      |
| Bancassurance in Romania: Life, Non-Life and Creditor Insurance  | Nov-11                     | £795.00      |
| Bancassurance in Russia: Life, Non-Life and Creditor Insurance   | Nov-11                     | £795.00      |
| Bancassurance in Spain: Life, Non-Life and Creditor Insurance  | Nov-11                     | £795.00      |
| Bancassurance in Sweden: Life, Non-Life and Creditor Insurance   | Nov-11                     | £795.00      |
| Bancassurance in Switzerland: Life, Non-Life and Creditor Insurance  | Nov-11                     | £795.00      |
| Bancassurance in Turkey: Life, Non-Life and Creditor Insurance   | Nov-11                     | £795.00      |
| Bancassurance in the UK: Life, Non-Life and Creditor Insurance   | Nov-11                     | £795.00      |
| Creditor Insurance in Northern, Central and Eastern Europe   | Nov-11                     | £2,495.00    |
| Creditor Insurance in Southern and Western Europe  | Nov-11                     | £2,495.00    |
| Insurance and Assistance linked to Payment Cards and Bank Accounts in Major Global Markets                   | Mar-09                     | £3,995.00    |
| Insurance and Assistance linked to Payment Cards and Bank Accounts in Northern and Central Europe            | Oct-10                     | £3,995.00    |

## Full listing of published research reports (continued)

| <i>International Bancassurance Research (continued)</i>   | Date of publication | Price      |
|---|---------------------|------------|
| Insurance and Assistance linked to Payment Cards and Bank Accounts in Southern and Western Europe               | Mar-09              | £2,495.00  |
| Life Bancassurance in Europe: Investment-Related Life Insurance and Retirement Savings                          | Nov-11              | £2,995.00  |
| Life Bancassurance in Europe: Protection-Related Life Insurance   | Nov-11              | £2,995.00  |
| Non-Life Bancassurance in Europe: Accident and Health Insurance   | Nov-11              | £2,995.00  |
| Non-Life Bancassurance in Europe: Motor and Household Insurance   | Nov-11              | £2,995.00  |
| <br><b><i>International Niche Insurance and Warranty Research</i></b>   |                     |            |
| Extended Warranties and Insurance for Grey Goods in Europe  | Jul-11              | £1,795.00  |
| Extended Warranties and Insurance for Brown Goods in Europe   | Jul-11              | £1,995.00  |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Austria                        | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Belgium                        | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in the Czech Republic             | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Denmark                        | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Finland                        | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in France                         | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Germany                        | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Ireland                        | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Italy                          | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in the Netherlands                | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Norway                         | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Poland                         | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Portugal                       | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Romania                        | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Russia                         | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Spain                          | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Sweden                         | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Switzerland                    | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in Turkey                         | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile and Non-Mobile Consumer Products in the UK                         | Jul-11              | £595.00    |
| Extended Warranties and Insurance for Mobile Consumer Products in Northern, Central and Eastern Europe          | Jul-11              | £2,495.00  |
| Extended Warranties and Insurance for Mobile Consumer Products in Southern and Western Europe                   | Jul-11              | £2,495.00  |
| Extended Warranties and Insurance for Non-Mobile Consumer Products in Northern, Central and Eastern Europe      | Jul-11              | £2,495.00  |
| Extended Warranties and Insurance for Non-Mobile Consumer Products in Southern and Western Europe               | Jul-11              | £2,495.00  |
| Extended Warranties and Insurance for White Goods in Europe   | Jul-11              | £1,995.00  |
| Home Emergency Insurance and Assistance in Europe   | Aug-10              | £2,495.00  |
| Mobile Gadget Insurance in Europe   | Jul-11              | £2,495.00  |
| Mobile Telephone Insurance in Europe  | Jul-11              | £2,495.00  |
| Travel Insurance and Assistance in Major Global Markets   | Mar-11              | £3,995.00  |
| Travel Insurance and Assistance in Northern and Central Europe  | Mar-09              | £2,495.00  |
| Travel Insurance and Assistance in Southern and Western Europe  | Mar-09              | £2,495.00  |
| <br><b><i>International Commercial Non-Life Insurance Research</i></b>  |                     |            |
| Commercial Non-Life Insurance Brokers in Northern and Central Europe  | Apr-09              | £2,495.00  |
| Commercial Non-Life Insurance Brokers in Southern and Western Europe  | Apr-09              | £2,495.00  |
| Fleet Insurance and Assistance in Europe  | Sep-11              | £2,995.00  |
| Professional Indemnity Insurance in Europe  | May-11              | £2,995.00  |
| <br><b><i>Pan-European Consumer Financial Services Research</i></b>   |                     |            |
| Aggregation Metrics: Consumer Attitudes towards Online Aggregation and Broking in Financial Services in Europe  | Sep-08              | £2,995.00  |
| Aggregation Metrics: Consumer Attitudes towards Online Aggregation and Broking in Financial Services in France  | Sep-08              | £995.00    |
| Aggregation Metrics: Consumer Attitudes towards Online Aggregation and Broking in Financial Services in Germany | Sep-08              | £995.00    |
| Aggregation Metrics: Consumer Attitudes towards Online Aggregation and Broking in Financial Services in Italy   | Sep-08              | £995.00    |
| Aggregation Metrics: Consumer Attitudes towards Online Aggregation and Broking in Financial Services in Spain   | Sep-08              | £995.00    |
| Aggregation Metrics: Consumer Attitudes towards Online Aggregation and Broking in Financial Services in the UK  | Sep-08              | £995.00    |
| Card Protection Metrics: Consumer Approaches to Card Protection Insurance in Europe                             | Oct-08              | £1,995.00  |
| Card Protection Metrics: Consumer Approaches to Card Protection Insurance in France                             | Oct-08              | £595.00    |
| Card Protection Metrics: Consumer Approaches to Card Protection Insurance in Germany                            | Oct-08              | £595.00    |
| Card Protection Metrics: Consumer Approaches to Card Protection Insurance in Italy                              | Oct-08              | £595.00    |
| Card Protection Metrics: Consumer Approaches to Card Protection Insurance in Spain                              | Oct-08              | £595.00    |
| Card Protection Metrics: Consumer Approaches to Card Protection Insurance in the UK                             | Oct-08              | £595.00    |
| Creditor Metrics: Consumer Approaches to Payment Protection Insurance linked to Mortgages in Europe             | Aug-06              | £1,995.00  |
| Creditor Metrics: Consumer Approaches to Pay. Prot. Ins. linked to Personal Loans and Consumer Credit in Europe | Aug-06              | £1,995.00  |
| Creditor Metrics: Consumer Approaches to Payment Protection Insurance linked to Credit Cards in Europe          | Aug-06              | £1,995.00  |
| Creditor Metrics: Consumer Approaches to Payment Protection Insurance in France                                 | Aug-06              | € 1,995.00 |
| Creditor Metrics: Consumer Approaches to Payment Protection Insurance in Germany                                | Aug-06              | € 1,995.00 |
| Creditor Metrics: Consumer Approaches to Payment Protection Insurance in Italy                                  | Aug-06              | € 1,995.00 |
| Creditor Metrics: Consumer Approaches to Payment Protection Insurance in Spain                                  | Aug-06              | € 1,995.00 |
| Creditor Metrics: Consumer Approaches to Payment Protection Insurance in the UK                                 | Aug-06              | € 1,995.00 |

## Full listing of published research reports (continued)

| <i>Pan-European Consumer Financial Services Research (continued)</i>  | Date of publication | Price      |
|---|---------------------|------------|
| Creditor Metrics: Les Consommateurs et l'Assurance des Emprunteurs en France                                  | Aug-06              | € 1,995.00 |
| Creditor Metrics: Verbrauchereinstellung zu Restschuld- und Zahlungsunfähigkeitsversicherungen in Deutschland | Aug-06              | € 1,995.00 |
| Creditor Metrics: I Consumatori e l'Assicurazione di Protezione dei Crediti in Italia                         | Aug-06              | € 1,995.00 |
| Creditor Metrics: Consumidores y los Seguros de Protección de Pagos en España                                 | Aug-06              | € 1,995.00 |
| Mobile Metrics: Consumer Approaches to Mobile Telephone Insurance in Europe                                   | Mar-11              | £2,495.00  |
| Mobile Metrics: Consumer Approaches to Mobile Telephone Insurance in France                                   | Mar-11              | £595.00    |
| Mobile Metrics: Consumer Approaches to Mobile Telephone Insurance in Germany                                  | Mar-11              | £595.00    |
| Mobile Metrics: Consumer Approaches to Mobile Telephone Insurance in Italy                                    | Mar-11              | £595.00    |
| Mobile Metrics: Consumer Approaches to Mobile Telephone Insurance in the Netherlands                          | Mar-11              | £595.00    |
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